

# ALN Advice and Helpline

for young people, children  
and their parents/carers



**Do you require advice or information about  
Additional Learning Needs (ALN) processes in  
Wales?**

**If so, contact the Local Authority through the  
ALN Advice and Helpline for guidance and up to  
date information.**

You can contact us on:

Telephone: 029 2087 2731 or email: [ALNHelpline@cardiff.gov.uk](mailto:ALNHelpline@cardiff.gov.uk)  
(monitored weekdays, including school holidays)

For further information, please visit your school's website or the Local Authority  
website on: [www.cardiffeducationservices.co.uk](http://www.cardiffeducationservices.co.uk)

